Here is your FrontierMEDEX ID Card

**WORLDWIDE 24-HOURS A DAY**

When traveling, you can now feel confident that you are in safe hands if an emergency arises. FrontierMEDEX provides medical, security and travel-related assistance services.

Always carry your Identification Card with you. Listed on the back of the card are the telephone numbers for the worldwide FrontierMEDEX network. When you call, be prepared to provide your ID number, organization’s name, your name and a description of the situation.

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**FONTIERMEDEX’S PORTFOLIO OF SERVICES:**

**MEDICAL ASSISTANCE SERVICES**
- Worldwide Medical and Dental Referrals
- Monitoring of Treatment
- Facilitation of Hospital Payments
- Transfer of Insurance Information to Medical Providers
- Medication, Vaccine and Blood Transfers
- Dispatch of Doctors and Specialists
- Continuous Updates to Family, Employer and Home Physician
- Hotel Arrangements for Convalescence
- Replacement Corrective Lenses and Medical Devices

**TRAVEL ASSISTANCE SERVICES**
- Replacement of Lost or Stolen Travel Documents
- Emergency Travel Arrangements
- Transfer of Funds
- Legal Referrals
- Translation Services
- Message Transmittals

**WORLDWIDE DESTINATION INTELLIGENCE**
- Pre-Travel Information
- Travel and Health Information
- Security Intelligence

**MEDICAL EVACUATION AND REPATRIATION SERVICES**
- Emergency Medical Evacuations
- Transportation to Join a Hospitalized Member
- Return of Dependent Children
- Transportation After Stabilization
- Repatriation of Mortal Remains

**PERSONAL SECURITY SERVICES**
- Political Evacuation Services
- Security Evacuation Services
- Transportation After Political or Security Evacuation

**FREQUENTLY ASKED QUESTIONS:**

**WHO IS FRONTIERMEDEX?** Since 1977, FrontierMEDEX has been assisting travelers worldwide by utilizing highly trained, multilingual coordinators in conjunction with an extensive information and communication system to provide medical and travel-related assistance.

**WHEN SHOULD I CONTACT FRONTIERMEDEX?** Coordinators are available 24-hours a day, every day of the year. Many times people assume that the services are to be used only in serious cases. Be assured that FrontierMEDEX is there to help you with any type of problem regardless of the severity.

**WHAT IF LOCAL MEDICAL FACILITIES ARE INADEQUATE?** If, through our medical management, it is determined that local medical providers are inappropriate for treatment, FrontierMEDEX will arrange for a medically safe evacuation to a facility capable of providing the necessary care.

**WHAT HAPPENS IF I AM HOSPITALIZED?** It is important to notify FrontierMEDEX as soon as possible so your treating physician can be contacted to assess your condition and treatment plans to ensure your safe recovery. FrontierMEDEX will then update your family, employer/organization and personal physician as appropriate and assist you until you have returned home or have received final treatment.

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**Detach and carry with you at all times.**