ACCESSING YOUR FRONTIERMEDEX MEMBER CENTER ACCOUNT

Please visit www.frontiermedex.com and click on the Member Center tab in the navigation bar.

This will direct you to the FrontierMEDEX Member Center login page, shown below.

Enter your User Name and Password to enter the Member Center.
If you have not set up a Member Center account, please follow the following steps to create a user.

1. Go to the FrontierMEDEX Member Center login page (https://members.medexassist.com.)

2. Click on “Create User”

3. Enter your Policy Number, found on your FrontierMEDEX ID card. Click Next.

4. Read and agree to the Terms of Use. Click Next.

5. Complete your Account Information: Username, Password, Email, Security Question and Answer. Click Next.

6. Complete your User Information: First Name, Last Name, Gender, Date of Birth, and Primary Phone. Click Finish.