How to Use International SOS
Medical, Security, and Travel Assistance Program
For Cornell University Joan and Sanford I. Weill Medical College

International SOS is in the business of helping travelers in difficult circumstances 24-hours a day, seven days a week anywhere in the world.

We want you to know that every hour of every day we are here to help.

**So, whenever you need the following:**
- Emergency and routine medical advice
- Medical, Dental, or Legal referrals
- Medical and Security evacuations
- Medical repatriation
- Security Consultations
- Lost document advice and assistance
- Emergency translation or interpreter services
- Guarantee of Payment or hospital deposit

**Call us at:**
- Within the US: 1-800-523-6586
- Outside the US (collect): 1-215-942-8226

For pre-travel information, go to [www.internationalsos.com](http://www.internationalsos.com) and follow these steps:
- Go to Visit the Members’ Website box
- Enter member ID located on your International SOS Membership card
- Select Resource – Country Guides or Security Online Reports

**Our Country Guides provide:**
- Vaccination recommendations
- Cultural Tips and Country facts
- Emergency phone numbers
- Any current medical alerts

You can also sign up for automatic medical and security alerts so that you receive important medical and security information as it occurs. To sign up, just follow these steps:
- Select Resource – Country Guides
- Click on – E-mail alerts (in lower left hand column)
- Enter – Personal information

And remember: if you ever need assistance of any kind please call us at:

- Within the US: 1-800-523-6586
- Outside the US (collect): 1-215-942-8226

We will do everything we can to help you.

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