International SOS – Utilization Examples

Members can call the Alarm Center for…

- **Pre-trip Travel Advice**
  - Can I take medicine with me to Nigeria?
  - What vaccinations do I need?
  - Food and water safety information
  - What kind of electrical converters do I need?
  - Are there any viruses or health concerns I need to be aware of?

- **Medical Question or Concern**
  - I’m sick, should I see a doctor? Where should I go?
  - Can you refer me to an English speaking doctor?

- **Medical Emergency**
  - I broke my leg!

- **Safety Concern**
  - Is it safe to venture outside of my dorm for coffee?
  - Are all cabs safe in this area?
  - As a woman is it safe for me to explore the city alone at night?

- **Security Emergency**
  - There are rioters outside my hotel/dorm!

- **Travel Assistance**
  - I’ve been robbed! What should I do?
  - I lost my passport!

**Members can use International SOS Online Services to…**

- **Create a Contact Profile to store:**
  - Personal information
  - Emergency Contacts
  - Physician Contacts

- **Create a Health Record Summary to enter:**
  - Medical History
  - Allergies
  - Medical Prescriptions
  - Eyeglass prescriptions
• Can be used to store electronic documents:
  X-Rays
  Vaccination History
  Medical Images
  Scanned passports and visas
  Health Insurance Card/Information
  Student ID card
• Use Personal Travel Record to:
  Record Personalized Trip Data
• E-Mail Alerts (Medical and Security): Country Specific Information